

SUBSCRIPTION PLAN AGREEMENT

Terms and Conditions

Subscription Tiers:

Gold \$129.00/month-

- Unlimited LED light therapy.
- Includes one (1) Gold Tier treatment a month.
Choice of:
Progressive Facial, Vitalize Peel, or Intense Pulse Light therapy (IPL).
- 15% off Retail purchase
- Includes one (1) FREE \$10.00 wax a month
- Includes one (1) FREE Annual Anniversary Month Treatment from the Gold Tier **or** the option to Upgrade to one (1) Platinum Tier treatment at no extra charge. Platinum Tier upgrade will be in place of your regular monthly service. Services must be redeemed during client's Annual Anniversary month.

Platinum \$179/month-

- Unlimited LED light therapy.
- Includes one (1) Platinum Tier treatment a month.
Choice of:
Diamond Glow Facial, Rejuvenize Peel, Full Face RF Skin Tightening, or Full-Face Microneedle.
- 20% off Retail purchases
- Includes one (1) FREE \$10.00 wax a month
- Includes one (1) FREE Annual Anniversary Month Treatment from the Platinum **or** Gold Tier **plus** receive Bonus twenty (20) units Botox at no extra charge. Botox and your Annual Anniversary Month bonus treatment will be in addition to your regular monthly service. Bonus services must be redeemed during client's Annual Anniversary Month.

Cancellation Policy-

Subscriptions can be cancelled by written request- received by MedSpa Day Spa at least ten (10) days prior to the 1st of the month you wish to cancel. Acknowledgment of cancellation request will be sent via email from the Aesthetic Director within five (5) days of receiving cancellation notice. If you do not receive an acknowledgment of cancellation within five (5) days following the delivery of your written cancellation, contact the Aesthetic Director immediately. Any cancellation notices **not** confirmed by the 1st of the month you wish to cancel, will be charged for the month. If you cancel your account after paying for a month, you are still entitled to subscription benefits for the remainder of the month for which you have paid. Members cancelling their subscription **shall not** be entitled to partial or prorated refunds. ONLY Policy-Compliant Cancellations will take effect on the first (1st) day of the month following cancellation.

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Roll Over Services-

Subscription monthly benefits may be carried over for one (1) month if the benefit is unused, so long as the member complies with the appointment cancellation policy. If a member cancels subscription but has carried over a service from the previous month, the member may use the carried over service within the first fifteen (15) days of the month when the cancellation becomes effective, and thereafter the carried over service shall expire on the sixteenth (16th) day of the month. If for any reason you are not able to make your appointment, we require a 24-hour cancellation notice. If you do not give MedSpa Day Spa at least 24-hour notice of cancellation, your appointment cannot be canceled for the month and will be consumed by the scheduled appointment. Exceptions may be made by the Aesthetic Director, in his or her sole discretion, if the member experiences a qualifying emergency.

Delinquent Payments -

Following the initial payment, your Subscription Fee will be charged automatically on the 1st day of every month, to the payment type on file until the account has been cancelled in accordance with our cancellation policy. You must maintain your subscription with auto renewable payments in order to receive the subscription benefits. If your payment type on file becomes delinquent it is your responsibility for providing any change in credit card information associated with my MedSpa Day Spa and Randall Dermatology account. You must contact MedSpa Day Spa within thirty (30) days from delinquent activity to settle the delinquent funds. If you do not update your payment type on file within thirty (30) days of delinquent activity, we will cancel your subscription plan and you will no longer be able to use your subscription plan discounts or services. If you call to update your payment type on file after thirty (30) days, you may re-enroll your subscription plan at that time.

Transferable Services-

If you are unable to use your monthly subscription service during one (1) month; you have the option to transfer one (1) service to a family or friend during that month. This one (1) service will only be honored from your Regular Monthly Subscription option only. **All Discounts on other services, rollover options, Annual Anniversary Service Upgrade, FREE Annual Anniversary Service, and Retail Discounts, ARE NOT TRANSFERABLE and may only be used by the original Subscriber/Account holder.**
By signing these terms and conditions, the Client/Subscriber agrees to have read, understood, and accepted the terms outlined in this document.

X _____
Client/Subscriber Signature (required) D.O.B.

First Name: _____ Last Name: _____
(Print) (Print)

Date (mm-dd-yyyy): _____ Witness: _____

